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| **AFROZ AHMAD**  **afrozahmad29@gmail.com**  **+91-7827361533 / +91-9990810830** | |
| core24x24icons **KEY SKILLS**   |  | | --- | | **Database Administration (DBA)** | |  | | **SQL Server Database Management System** | |  | | **Active-Passive Clustering** | |  | | **Disaster Recovery Strategies** | |  | | **Database Architecture & Data Migration** | |  | | **Replication & Database Mirroring** | |  | | **Team Management & Leadership** | |  | | **Performance Tuning & Capacity Monitoring** | |  | | **Always On and Log Shipping** | |  | | **Azure SQL and Managed Instances** | |  |   **Database Encryption (TDE) and Always**  **Encrypted**    **SSIS and SSRS**    **edu24x24icons CERTIFICATIONS**   * **Administering Microsoft SQL Server** **2012/2014 Databases (70-462)** * **Microsoft Azure Administrator Associate** **(AZ-104)** | *“Proactive and rehsult-oriented IT professional with 9+ years of experience in* ***Database Administration of MS SQL*** *Server in Production, Test, Development and Cluster Server Environments”, targeting opportunities with an organization of high repute for mutual growth.* |
| knowledge24x24icons**PROFILE SUMMARY** |
| * Extensive experience in **Disaster Recovery Setup, Database Refresh, Migration, Installation, Patching, Always on, Transnational Replication, Database Mirroring, Log Shipping, Cluster Maintenance, Optimization Jobs, Security Administration, Maintenance & upgrades.** * Technical expertise in **SQL Server Database Administration on Production Servers with server configuration, performance tuning and maintenance with outstanding troubleshooting capabilities** and willingness to learn and applying new technologies. * **Experienced in Database Administration, Designing and Support** of MS SQL Server 2019 / 2017 / 2016 / 2014 / 2012 / 2008R2 / 2005 / 2000 in Production, Test, Development and Cluster Server Environments. * Robust exposure of **AWS and Azure** and worked on **IAAS, PAAS and** **RDS instance** for administrative tasks. * **Expertise in engaging, challenging and motivating individuals**; track record of ensuring that the team provided a responsive and efficient service to internal and external customers. * **Strong knowledge of database recovery** models, high-availability (HA) and disaster recovery (DR) options for SQL Server. * **Proficient in building a highly available environment including** log mirroring, log shipping, clustering, and transaction Replication. * **Hands-on experience in applying** security patches, Hot fixes as per business requirement on both cluster & stand-alone systems and fix .MSI and .MCP file missing issue. * **Capability to manage projects individually**, gathering and analyzing the requirements of client and documenting them.   career24x24icons **CAREER TIMELINE :**    **2018 - 2019**  **Tata Consultancy Services**  **Rackspace**  **HCL Technologies Ltd**  **Navisite**  **2012- 2017**  **Tech Mahindra Ltd**  **HCL Technologies Ltd**  **Since 2020** |
| * **TECHNICAL SKILLS**  |  |  | | --- | --- | | **Databases**: | MS SQL Server 2019, 2017,2016,2014,2012, 2008, 2008R2, 2005,2000, Azure SQL | | **DBA**: | Database administration of MS SQL Server 2019, 2017,2016,2014, 2012, 2008, 2005,2000 | | **Operating System:** | Windows Server 2003, Windows Server 2008, Windows Server 2012, and Windows Server 2016 | | **Other Software**: | MS Office, Excel, Word | | **Remote Tools**: | TeamViewer, Cisco WebEx, Slack, Zoom, MS Teams | | **Languages:** | T-SQL, PowerShell | | **SQL Server Tools:** | Management Studio, Business Intelligence Development Studio, Enterprise Manager, Query Analyzer, Profiler, Performance Monitor, DTS, Configuration Manager, Activity Monitor, Database Engine Tuning Wizard, Failover Cluster Manager, SSIS and SSRS | | **Other Tools:** | BMC Remedy, Service now, Net Backup, SQL Sentry, CA ARC Serve backup**,** Idera | | **Monitoring Tools:** | Zabbix, Solarwind |   exp24x24icons **WORK EXPERIENCE**  **Since May’20 with Navisite, Gurugram as Senior Consultant (MS SQL Database Administrator)**  **Dec’19 – May’20 with HCL Technologies Ltd, Lucknow**  **May’19 – Dec’19 with Rackspace Gurugram**  **Mar’18 – May’19 with Tata Consultancy Services, New Delhi**  **Jun’15 – Nov’17 with HCL Technologies Ltd, Noida**  **Mar’12 – Jun’15 with Tech Mahindra Ltd, Noida**  **Key Result Areas Across Career:**   * Managing projects individually, gathering and analyzing the requirements of client and documenting them * Providing production support for backup and recovery,  participating in and supporting initiatives for disaster recovery planning, and problem resolution utilizing root cause analysis * Handling multiple clients at same time and providing quality support to all clients like consolidation, installation, providing monitoring solution, maintenance etc. * Migrated databases from On-premise infrastructure to Azure instances and configured replication. * Implemented and Configured Always on (2 and 3 node), Failover Clustering, Mirroring, Replication, log shipping to ensure high availability and disaster recovery. * Preparing detailed report on the analysis and observation on performance using PAL tool. * Supporting performance monitoring / tuning, patch deployment and fixing the issues in compliance with security audit, and 24x7 on-call support rotation * Installing, configuring, and implementing MS SQL servers * Steering SSRS Instance & Database configuration and managing Encryption Key Backup, deploy and troubleshoot SSIS packages * Tracing & auditing the issue and recovering data with the help of Apex Tool, SQL server Audits, Extended Events, Server-Side Trace for old versions and transaction log backup and DB log file. * Performing administration tasks on AWS RDS, azure managed instance and Azure SQL DB * Migrating Azure SQL DB with BacPac file, Database Migration Assistant, and database migration service * Setting up SQL DBs backup with the Azure Recovery Services Vault and configuring a backup on Azure blob storage for the native SQL server instance. * Following security policies to protect company data against internal and external breaches * **ITIL Processes**: Incident, Problem and Change Management along with Service Requests all based on ITIL Standards. * **SLA:** Maintaining desired SLA with the client of 99.99% uptime.   **edu24x24icons ACADEMIC DETAILS**   * **Bachelor of Technology (EC),** from Uttar Pradesh Technical University, Lucknow ABES Engg College, Ghaziabad in 2011   personaldetails24x24icons **PERSONAL DETAILS**  **Date of Birth: 29th Dec 1989**  **Languages Known: English, Hindi and Urdu**  **Passport No: P8896999**  **Address: New Delhi – 110025** | |

